ORNL FCU'S ONLINE WEB SITE PRIVACY POLICY

To limit affiliate marketing offers, contact us:

By telephone: 865-688-9555 or 1-800-676-5328
By email: group-compliance@ornlfcu.com
By mail: Privacy Officer, ORNL Federal Credit Union, P.O. Box 365, Oak Ridge, TN 37831

ORNL Federal Credit Union is committed to protecting the privacy of its members and other users of its Web site. To that end, the credit union has adopted the following privacy policy for its Web site:

Online Privacy

We do not gather user specific information details from your computer Internet software or save data about you and your computer when you visit our public Web site at www.ornlfcu.com, other than what is needed to authenticate consumer access to our Online Banking products. Our site uses browser cookies only after you have logged into Online Banking to keep track of your transaction status or menu positions. We do not store cookies on your computer after you have logged out of Online Banking. More information on cookies can be found at http://en.wikipedia.org/wiki/HTTP_cookie.

On Line Security

Our site has security measures in place to protect against loss, misuse and alteration of the information under our control. Account information is encrypted to prevent other parties from accessing your data, and to ensure that you receive the data intact. Our Web site contains links to other Web sites. ORNL Federal Credit Union is not responsible for the privacy practices or the content of other such sites.

In compliance with the Children's On-Line Privacy Act (COPPA), ORNL Federal Credit Union does not collect personal information from children.

DATA PROTECTION/PRIVACY NOTICE DISCLOSURE

ORNL Federal Credit Union, your member owned financial institution, is committed to providing you with competitive products and services to meet your financial needs and help you reach your goals. We are equally committed to protecting the privacy of our members. Under federal law, we are required to give you this notice. It describes our credit union's policy and practices concerning the non-public personal and consumer information we collect and disclose about our members. It also includes information about the parties who receive personal and consumer and sometimes non-public information from us as we conduct the business of the credit union as well as our controls and internal operating procedures for safely disposing of your personal and consumer information.

If after reading this notice you have questions, please contact us at 1-800-676-5328 or write to:

Privacy Officer
ORNL Federal Credit Union
P.O. Box 365
Oak Ridge, TN 37831